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All bookings for travel services on this website are made with the concerned hotel and not with Checkyourroom.com. Checkyourroom.com only facilitates the making of reservations with the hotel. Checkyourroom.com is not a party to the contract between you and the hotel and has no responsibility or liability to you in respect of the terms of that contract whether directly or indirectly.

Prior to making a booking, you should ensure that you have reviewed the hotel's terms and conditions and that they are acceptable to you.

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While Checkyourroom.com makes all reasonable efforts to ensure that the travel services listed are of reasonable standard the listing of any travel services in the website is not and should not be taken as a recommendation from Checkyourroom.com or a representation that the hotel will be suitable for the user's purpose.

Checkyourroom.com shall in no way be liable to you in the event that the hotel room is not suitable for your purpose.

NO UNLAWFUL OR PROHIBITED USE

As a condition of your use of this website, you undertake to Checkyourroom.com that you will not use this website for any purpose that is unlawful or prohibited by these Terms.

AGE AND RESPONSIBILITY

You confirm that you are of sufficient legal age to use this website and to create binding legal obligations for any liability you may incur as a result of the use of this website. You understand that you are financially responsible for all uses of this website by you and those using your log-in information.

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BOOKING CONDITIONS

The following conditions apply to bookings of travel services made by you through this website.

(1) Making a reservation

On making a reservation, you shall pay a non-refundable deposit (being a fixed percentage -- 10% -- of the total value of your reservation). You will be responsible to the hotel for payment of the balance of the cost of the accommodation booked by you together with the payment of charges for any additional services subsequently contracted for with the hotel and, where applicable, payment of the hotel's service charges and taxes pursuant to the terms and conditions of trade applied by such hotel.

You must use a credit card or debit card to guarantee a reservation. By making a reservation with your credit card or debit card, you agree that in the event that you cancel your reservation less than 48 hours from your agreed check-in time or that you fail to arrive by your agreed check-in time, you authorise the hotel to charge to your credit card or debit card without further reference to you an amount not exceeding one night's charge in the case of accommodation or such amount as may be set out in the service provider's terms and conditions in the case of non-accommodation product. Your non-arrival by the agreed check in time will result in the cancellation of your entire reservation

Any amendments to your reservation must be notified to and agreed with the hotel directly.

In making a reservation, it shall be your responsibility to disclose to the hotel any physical or mental condition to which you or a member of your party is subject to and of which the hotel should be notified and which may require special facilities.

(2) When a reservation is confirmed

Checkyourroom.com will issue the booking confirmation on behalf of the hotel for each reservation, but does not undertake to include charges for additional services or details of the service charge or taxes charged by the hotel.

Checkyourroom.com strongly recommends you check and confirm with the hotel the precise terms and conditions upon which the hotel makes the accommodation available to you upon receipt of the booking confirmation. The reservation numbers included on the booking confirmation should be quoted in all enquiries, cancellation or modification of the reservation.

(3) Cancellations

Checkyourroom.com does not accept responsibility for cancellations by you or by the travel services provider regardless of the circumstances in which the cancellation is made.

Checkyourroom.com shall not accept any liability for losses, additional expenses or any claim whatsoever due to changes in accommodation or other travel services, sickness, weather, strikes or any other cause. All such losses, additional expenses or claims will be borne by you unless otherwise agreed between you and the service provider.

NO LIABILITY IN CREDIT CARD OR DEBIT CARD TRANSACTIONS

Checkyourroom.com makes all reasonable efforts to ensure that all credit card and debit card transactions are secure. HOWEVER, if unauthorised charges appear on your credit card or debit card statement for any card used on this website at any time during or after you make your reservation, conduct your transaction or disclose your card details on this website, Checkyourroom.com shall not be liable or responsible in any way in respect of any damage or loss of whatsoever nature suffered by you arising from or in any way connected with said use, transaction or disclosure, subject only to any statutory rights which you may have.

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WAIVER

Checkyourroom.com's failure to enforce at any time or for any period any one or more of the Terms shall not be a waiver of them or the rights attaching to any of them.

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The headings used in these Terms are for convenience only and shall not affect the meaning or scope of these Terms or otherwise be given other legal effect.

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If any part of these Terms is determined to be invalid or unenforceable, including but not limited to the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of these Terms shall continue in effect.

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Although Checkyourroom.com cannot monitor the conduct of its users offsite, it is a violation of these Terms to use any information obtained from this website in order to harass, abuse or harm other persons, or in order to contact, advertise to, solicit or sell to any user or person without their prior express consent.

PRIVACY POLICY

Checkyourroom.com operates by following principles:

We provide your information to necessary third party service providers when you reserve or purchase hotel rooms through the Checkyourroom.com website. We also use your details to operate Checkyourroom.com and, occasionally, to inform you of new features, services and products from Checkyourroom.com.

On occasions, we may supply statistics about our customers to third parties such as hotels or other agents. These statistics never contain personally identifying information.

If at any time you believe that Checkyourroom.com has not adhered to these principles, please notify us via the contact form and we will use all commercially reasonable efforts to determine and correct the problem promptly.

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