

BOOKING AND PAYMENT CONDITIONS

The following conditions apply to bookings of travel services made by you through this website.

(1) Making a reservation

Upon making a reservation, you shall be required to submit valid credit card details to CheckYourRoom on behalf of the hotel. Your payment information is required by hotels in order to guarantee your reservation, and will be transferred to your hotel by CheckYourRoom.

We will never charge your card, but may pre-authorize the amount of your stay. CheckYourRoom does not retain your credit card information after it has been transmitted to the hotel, and utilizes Secure Socket Layer (SSL) technology to encrypt and safeguard your information. You will be responsible for paying the cost of the accommodation that you have booked to the hotel, along with the payment of charges for any additional services subsequently contracted with and/or from the hotel, and, where applicable, payment of the hotel's service charges and taxes pursuant to the terms and conditions of trade applied by the hotel. You must use a credit card or debit card to guarantee a reservation.

By making a reservation with your credit card or debit card, you agree that in the event you cancel your reservation after the number of hours from your agreed check-in time stated in the policies of the hotel of your reservation, or that you fail to arrive by your agreed check-in time, you are authorizing the hotel to charge to your credit card or debit card, without further reference to you, an amount not exceeding one night's charge in the case of accommodation, or such amount as may be set out in the service provider's terms and conditions in the case of non-accommodation product(s).

Your non-arrival by the agreed check-in day will further result in the cancellation of your entire reservation. Any amendments to your reservation must be made through and in agreement with the hotel directly. In making a reservation, it shall be your responsibility to disclose to the hotel any physical or mental condition to which you or a member of your party is subject which may require special facilities or additional services.

(2) When a reservation is confirmed Checkyourroom.com will issue the booking confirmation on behalf of the hotel for each reservation, but does not undertake to include charges for additional services or details of the service charge or taxes charged by the hotel. Checkyourroom.com strongly recommends you check and confirm with the hotel the precise terms and conditions upon which the hotel makes the accommodation available to you upon receipt of the booking confirmation. The reservation numbers included on the booking confirmation should be quoted in all inquiries about, modifications to, and cancellation of the reservation.

(3) **Cancellations** Checkyourroom.com does not accept responsibility for cancellations by you or by the travel services provider regardless of the circumstances in which the cancellation is made. Checkyourroom.com shall not accept any liability for losses, additional expenses, or any claim whatsoever due to changes in accommodation or other travel services, sickness, weather, strikes or any other cause. All such losses, additional expenses or claims will be borne by you unless otherwise agreed between you and the service provider.